

## PRIVACY POLICY

This website belongs to **KINTO PORTUGAL, S.A.**, a commercial company under Portuguese law, legal person no. 502584866, headquartered at Av Vasco da Gama, 780, 4430-247 Vila Nova de Gaia, Portugal (hereinafter KINTO), which, in partnership with other commercial companies, develops its commercial activity in certain countries under the commercial brand CAETANO RENTING.

We value the individual privacy and information security of our customers and partners, taking responsibility for them with great seriousness regarding information security and personal data, which is why we disclose our privacy policy, explaining what information and applicable personal data we collect from our customers, suppliers and partners, how we use it, how long we keep it and with whom we share it.

### Data Controller

**KINTO PORTUGAL, S.A.**, a commercial company governed by Portuguese law, legal person no. 502584866, headquartered at Av Vasco da Gama, 780, 4430-247 Vila Nova de Gaia, Portugal, is the controller entity of your personal data.

Although they carry out their commercial activity locally in the countries where they are headquartered, using the CAETANO RENTING brand for this purpose, the commercial companies listed below are legally autonomous entities, so they shall also be responsible for the processing of your data, in cases where there is a need to transmit your data to such entities, which have their privacy policies (with the applicable specificities, considering the legislation applicable to each order), which can be accessed, and are always updated on their websites, and the content of which prevails over the provisions of this policy.

- CAETANO RENTING SENEGAL, commercial company incorporated under Senegalese law, NINEA no. 0069796472A3, headquartered in Dakar, Km 4.5, Senegal.

- CAETANO RENTING MOÇAMBIQUE, LIMITADA, commercial company incorporated under Mozambican law, NUIT 401,195,823, headquartered at Avenida de Angola, 2290, Maputo – Mozambique.
- CAETANO RENTING COLÔMBIA, SAA, commercial company incorporated under Colombian law, NIT 830.096.048-6, headquartered in Chía (Cundinamarca), Colombia.
- CAETANO RENTING KENYA, commercial company incorporated under Kenyan law, legal person no. P052000083M, with registered office at Mombasa Road, PO BOX 3382 Nyayo Stadium, Building Crater Automobiles Centre, Langata District, Nairobi, Kenya.
- CAETANO RENTING ANGOLA, LDA, commercial company incorporated under Angolan law, legal person no. 5417431206, headquartered at Avenida Talatona – Bairro Talatona, S/N, Talatona, Luanda, Angola.

On the other hand, such entities may also carry out autonomous collections of your data directly from you and have their own privacy policies, which is why you should contact such entities in case of changes or questions regarding the use they make of your data. In such cases, KINTO shall not intervene and shall not be liable for the way in which such entities process your personal data.

Because we take data protection seriously, KINTO has a Data Protection Officer, who can be contacted at [epd@kinto-mobility.pt](mailto:epd@kinto-mobility.pt).

### **Information collected**

Within the scope of commercial relations with our Customers, we may collect the following information and personal data:

- Identification data: Name;
- Contact details: email; mobile phone; Country of residence.

The companies identified in this policy, having their privacy policies, may collect and process these and other personal data for themselves, which is why you should read their privacy policies.

## **Use of the information and personal data collected**

Personal data and other information we collect about you are used for the following purposes:

- In the case of KINTO, to fulfil pre-contractual obligations;
- In the case of companies identified above, to fulfil pre-contractual and contractual obligations (submit commercial proposals according to their request and considering their location).

We undertake with you not to use your personal data for any purpose other than those described above; certain personal data may still be used to comply with our legal obligations and other legislation in force from time to time.

Without prejudice to the foregoing, the companies identified in this policy, having their privacy policies, may process your personal data considering other purposes, which is why you should read their privacy policies.

## **Security Measures and Preservation of Personal Data**

We have implemented technical and organisational measures to protect your personal data from accidental or unlawful destruction, accidental loss, change, disclosure or unauthorised access to them.

The storage period of your data shall depend on the purposes for which we process them, that is, we process your data for the time strictly necessary to fulfil the corresponding purpose and may subsequently keep them, duly stored and protected, for as long as responsibilities may arise from processing and compliance with the law in force at all times.

At any time, and safeguarding legal and contractual obligations, you may also cancel your registration, thus ceasing the processing of your personal registration data.

If you need further clarification on the security measures implemented and on the specific deadlines for data retention, please email us at [privacy@kinto-mobility.pt](mailto:privacy@kinto-mobility.pt).

## **Sharing personal data and other information collected**

KINTO guarantees that it shall never sell, loan or transfer your personal data to third parties without your express and explicit consent for this purpose.

Within the scope of the purposes described above, we share your personal data with the companies above that are geographically closer to your area of residence (country and continent). Therefore, if you reside in Dakar, Senegal, your personal data shall be shared with CAETANO RENTING SENEGAL.

Likewise, the transfer of personal data to third countries may take place, provided that the guarantees provided for in Regulation (EU) 2016/679 of the European Parliament and of the Council are ensured, by entering into standard contractual clauses, established by Decision Commission Execution (EU) 2021/914 of 4 June 2021.

If you need further clarifications about the specific recipients of your data and the specific safeguards that were applied to the transfer of your data, please email us at [privacy@kinto-mobility.pt](mailto:privacy@kinto-mobility.pt).

### **Your rights**

Within the scope of the processing of your personal data and other information collected, you have the following rights:

- Access to the data and information collected
- Request correction of such data
- Request deletion of your data
- Request limitation of the processing of your data
- Object to the processing of your data
- Request portability of your data
- Withdraw your consent (in applicable cases according to the legislation in force).

To exercise any of the aforementioned rights or for any further clarification on the processing of your personal data, please email us at [privacy@kinto-mobility.pt](mailto:privacy@kinto-mobility.pt). If

you exercise any of the aforementioned rights, we shall proceed with a review, guaranteeing a reply within 1 (one) month.

### **How do I file a complaint?**

If you are not happy with the way in which your personal data are being treated by KINTO, we appreciate that you email us at [privacy@kinto-mobility.pt](mailto:privacy@kinto-mobility.pt) .

If you remain unhappy, you have the right to file a complaint directly with the National Data Protection Commission, according to the data below:

Comissão Nacional de Proteção de Dados – CNPD

Tel.: +351 213928400

Fax: +351 213976832

Email: [geral@cnpd.pt](mailto:geral@cnpd.pt)

### **Cookies**

“Cookies” are small software tags stored on your computer or smartphone through the browser, retaining only information related to your preferences, thus not including your personal data.

On our website, we use cookies that allow us to improve the performance and browsing experience of our Customers/Users, increasing, on the one hand, the speed and efficiency of response and, on the other hand, removing the need to repeatedly enter the same information.

Cookies can be:

- Essential, allowing you to browse the website and access the reserved area, allowing, through collection of anonymous information, to help improve the way the website works, and understand what interests our users. We use these cookies, in particular, to record visits for statistical treatment. Acceptance of these cookies is a condition for using our website;
- Functional, allowing remembering access data to the reserved area. You can, at any time, control whether or not these cookies are used, through the settings of your browser or application;

- Advertising, allowing for targeted advertising according to the interests of each user, to target advertising campaigns according to browsing habits, while allowing you to link to social networks, such as LinkedIn, Facebook, YouTube, Instagram, among others, to target advertising on these websites as well. We use these cookies, in particular, to inform you of new products or campaigns in force and share other relevant content.

You may, at any time, control whether or not these cookies are used, through the settings of your browser or application.

We reserve the right, at any time, to make changes or updates to this Privacy Policy, these changes being duly updated on this Platform.

If you need additional clarifications about this policy, the treatment of information and personal data that we collect about you, please email us at [privacy@kinto-mobility.pt](mailto:privacy@kinto-mobility.pt). We have appointed a Data Protection Officer, who can be emailed at [epd@kinto-mobility.pt](mailto:epd@kinto-mobility.pt).